



Notes & Reminders:

U-Pack Customer Care
(800) 240-7422

Origin Service Center
(661) 323-7790

Destination Service Center
(919) 596-7227

Moving Checklist

This checklist is designed to make your U-Pack move easier and is meant only as a checklist. If you have any questions that are not addressed here, please contact your U-Pack Representative at (800) 240-7422.

Before the Move

- Plan for parking** - Arrange adequate & legal parking for the trailer at origin and destination locations
 - Obtain permits, if necessary for equipment to be placed on city property
 - If the trailer will be parked at an apartment complex or storage facility, get permission from property owners or management
 - If you have not arranged to have the trailer dropped off and picked up in the same day, make sure that you have permission to leave the trailer overnight
- Schedule Delivery** - Call origin service center two business days prior to delivery date to set approximate time
- Plan for Loading** - Have loading help arrive the day after the trailer is scheduled to be delivered

Origin Delivery Day

- Receive Trailer** - Be available (or designate someone) to sign bill of lading & indicate placement of trailer(s)

Loading

- Measure Footage** - Before loading, measure estimated space and mark the floor of trailer with tape or chalk
- Load Trailer** - Load high & tight, securing shipment with straps and rope
- Install Bulkhead** - After loading & securing shipment, install bulkhead, place ramp outside bulkhead
- Schedule Pickup** - Call origin service center to schedule pickup of loaded trailer

During Transit

- Track Shipment** - www.upack.com/moving-tools/trace.asp to trace your shipment during your move
- Schedule Delivery** - When shipment arrives at destination terminal, call destination service center to schedule delivery

Destination Delivery Day

- Receive Trailer** - Be available (or designate someone) to sign the delivery receipt & indicate placement of trailer(s)

Unloading

- Unload the Trailer** - After unloading, leave the ramp & bulkhead on the trailer floor
- Schedule Pickup** - Call destination service center to schedule pickup

Liability Coverage

U-Pack offers limited carrier negligence coverage that applies only to damage caused by our negligence, omitting coverage due to improper packing or loading. Catastrophic coverage for the specific events of equipment fire, overturn, collision, or theft is also included.

You can also purchase additional carrier negligence coverage that applies only to damage caused by our negligence, omitting coverage due to improper packing or loading.

Carrier Negligence Coverage

For damage or loss caused by carrier negligence, **not covering damage or loss due to improper packing or loading.**

\$0.10 per pound per piece *Included*

Catastrophic Coverage

Coverage for the **specific events of equipment fire, overturn, collision, or theft.**

\$3.00 per pound per piece *Included*
Maximum coverage per trailer: \$60,000

Additional Carrier Negligence Coverage

Additional coverage for damage caused by carrier negligence, **not covering damage to improper packing or loading.**

\$1.00 per pound per piece **\$75**
Maximum coverage per trailer: \$20,000

\$2.00 per pound per piece **\$125**
Maximum coverage per trailer: \$40,000

\$3.00 per pound per piece **\$175**
Maximum coverage per trailer: \$60,000

Do Not Ship List

Disposal of any opened containers of any liquid is strongly recommended. Internal combustion engines or small outdoor equipment must be drained of all fluids (gasoline, diesel and/or motor oil) prior to loading.

Your shipment should not include any item marked as poisonous, flammable, corrosive, or perishable. Such items include but are not limited to the following:



POISONOUS



FLAMMABLE



CORROSIVE



PERISHABLE

Flammables

Acetone
Adhesive
Ammonia
Bleach
Charcoal briquettes
Cleaning fluids
Denatured alcohol
Enamel
Gasoline
Insecticides
Kerosene
Lacquer
Lamp oil
Leather dressing or bleach
Lighter fluids
Liquors
Matches
Motor Oil
Nail polish
Nail polish remover
Oil stains for wood
Paint
Paint or varnish remover
Petroleum products
Pesticides

Flammables Cont'd

Polishes, liquid
Poisons
Propane or other gas
Shellac
Shoe polish
Stains
Turpentine
Varnish
Wood Filler
Weed Killer

Combustible liquids

Alcoholic beverages
Alcohols
Antifreeze compounds
Camphor oil
Fluid cleaners
Corrosive liquids
Acids
Batteries with acids
Disinfectants
Dyes
Flame retardant compounds
Iron/steel rust preventatives
Paint & related materials

Compressed gases

Engine starting fluids
Fire extinguisher
Gases used in welding
Scuba diving tanks
Aerosols
Chlorinated hydrocarbons
in decorative lamps

Perishables

Frozen food
Open or partially-used
foods
Plants
Produce
Refrigerated foods
Food in glass jars

Miscellaneous

Antiques
Automobiles
Contraband
One of a kind artwork
Pets
Photos-photo albums

Explosives

Ammunition
Black powder
Blasting caps
Dynamite (plastics or any
similar explosives)
Explosives auto alarms
Fireworks
Fuse lighters
Igniters or primers
Firearms
Matches
Propellants
Propane tanks
Signal flares
Smokeless powder
Souvenir explosives
Instruments of war
Sterno
Toy propellant
Smoke devices

The Ramp

The trailer comes with a ramp to make loading and unloading more convenient. The ramps are built specifically for these moving trailers and have a maximum weight limit of 1,000 lbs.

The ramp must NEVER be packed behind the bulkhead with your personal belongings and should be the last item loaded on the trailer.

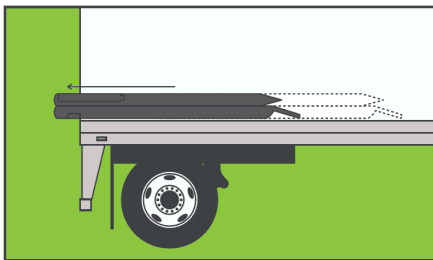
✗ Incorrect Usage:
Downhill from hand-truck



✓ Correct Usage:
Uphill from hand-truck

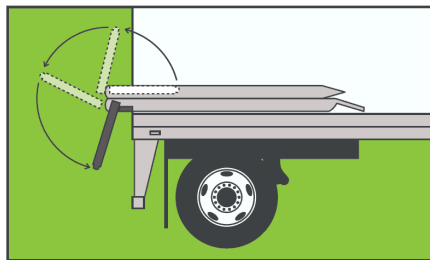


Installation Instructions (reverse order for removal)



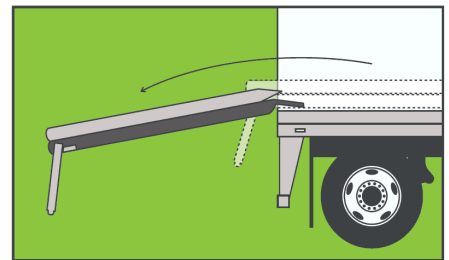
Step 1

Slide ramp towards you until leg assembly is clear of the trailer



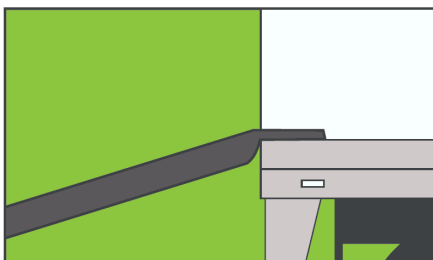
Step 2

Unfold leg assembly until legs rest against stop blocks and lock into leg assembly



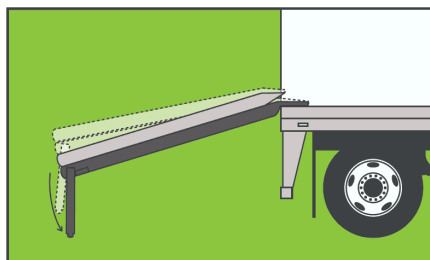
Step 3

Slide ramp toward you until apron rests flat on trailer floor



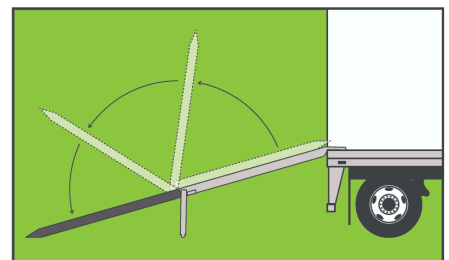
Step 4

Ensure rail ends are touching end of trailer and entire apron is inside trailer



Step 5

Place legs on firmly on ground



Step 6

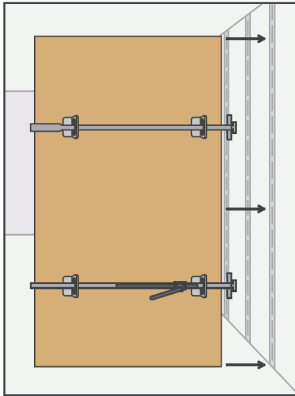
Unfold ramp, resting it on ground

The Bulkhead

The trailer comes with a bulkhead to secure and separate your belongings from other cargo on the trailer. The bulkhead is designed for use within the trailer and locks into place using the trailer's vertical logistic posts.

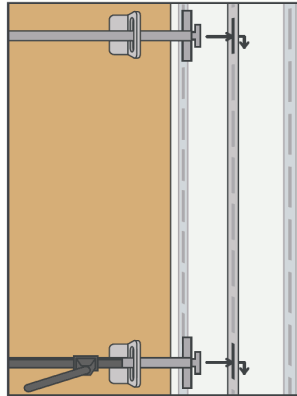
The bulkhead is not designed for support or to withstand weight if the load shifts in transit. Secure your shipment with ropes and/or straps throughout the trailer to prevent your load from shifting during transit.

Installation Instructions (reverse order for removal)



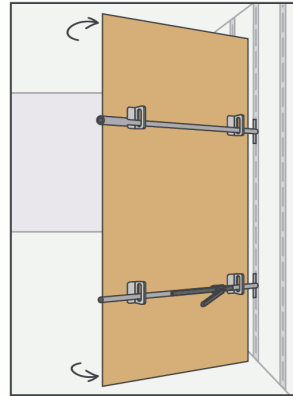
Step 1

Align first bulkhead panel with vertical trailer post



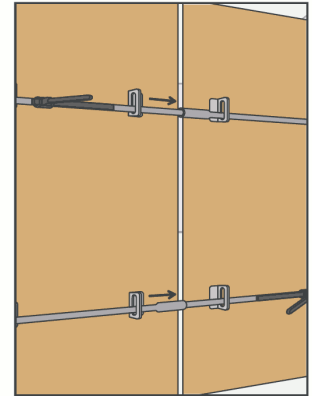
Step 2

Firmly press T-shaped load bar ends down into vertical trailer post slots



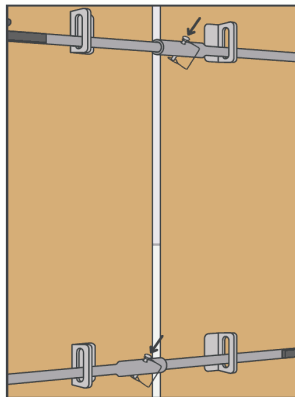
Step 3

Pull bulkhead panel away from your shipment at a slight angle



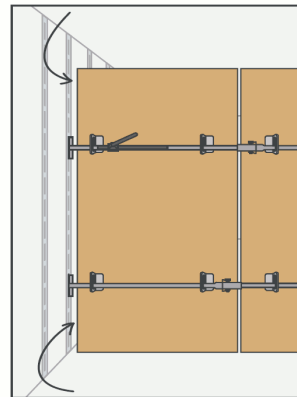
Step 4

With handles open, slide load bars together until pinholes align



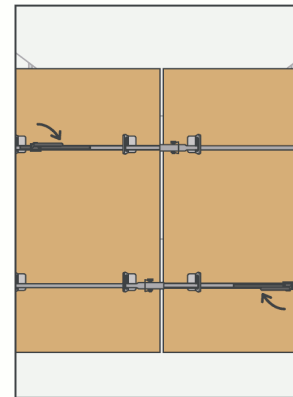
Step 5

Insert locking pin through each load bar



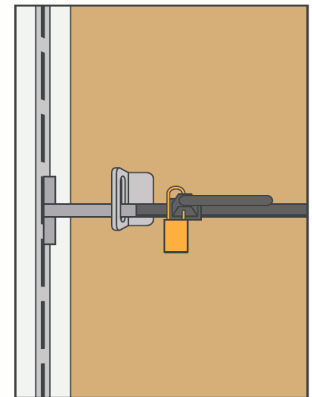
Step 6

Slide bulkhead toward shipment & repeat Step 2



Step 7

Close load bar handles with an open palm



Step 8

Place a lock in each handle to secure bulkhead

The Trailer

About the Trailer

Moving trailers can hold up to 2,000 cubic feet (the capacity for an entire household of furniture and belongings). A ramp for easy loading and a lockable privacy barrier are free with your moving trailer.

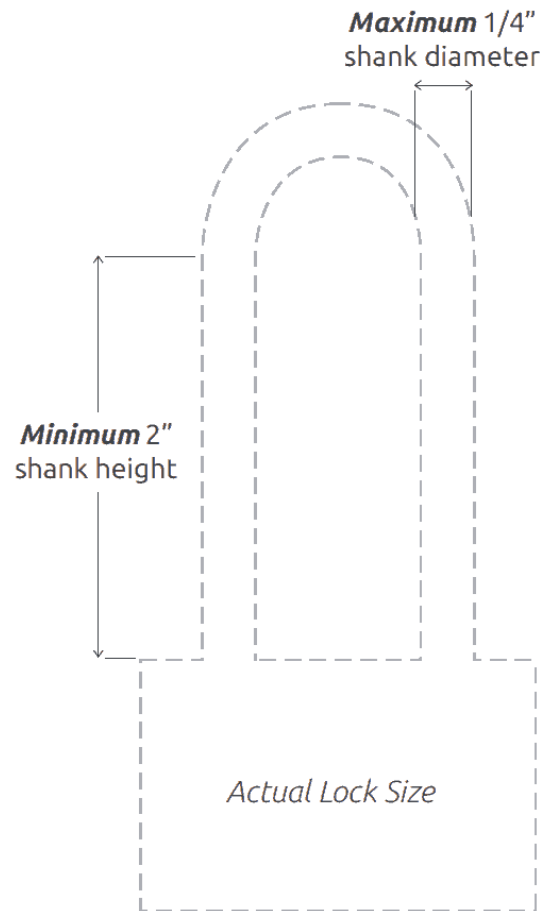
Unsure about how much space you'll need on the trailer? Just reserve what you think you'll need - you only pay for the space you use!

Trailer Parking:

The trailer should be parked on pavement or hard-packed gravel rather than soft earth or grassy areas.

You'll need approximately 40 feet of length (3-4 parking spaces) for parking. Trailers require an overhead clearance of 14 feet.

Lock Size



Trailer Specifications

